

Browsers use a web cache and cookies in order to save online data. This accelerates browsing but can prevent the courses from functioning correctly: It may be necessary to clear the cache in order to solve certain issues, such as buffering or website display problems.

This document describes the procedure to carry out for the most common web browsers.

- <u>1 Google Chrome</u>
- <u>2 Microsoft Edge</u>
- <u>3 Mozilla Firefox</u>
- <u>4 Safari</u>

1 – Google Chrome

Open the ellipsis list in the top right area of the window and select **Settings**.

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	Find		(Ctrl+F
Search Google or type a URL	More tools			•
	Edit	Cut	Сору	Paste
	Settings		- 2	
+	Help			•
Add shortcut	Exit			
		Cus	tomize C	hrome







Choose the **Privacy and security** section and click **Clear browsing data**.

Open the list to choose **All time** and click the **Clear data** button.

0	Settings	Q Search settings	
•	You and Google	Clear browsing data	<u>^</u>
Ê	Autofill and passwords	Basic Advanced	
•	Privacy and security	Tre Check now	
Ø	Performance		
æ	Appearance	Browsing history Clears history, including in the search box	
Q	Search engine	Cookies and other site data	
	Default browser	Signs you out of most sites	
Ċ	On startup	Frees up 12.4 MB. Some sites may load more slowly on your next visit.	
⊕	Languages	*	
÷	Downloads		
÷	Accessibility		
3	System	Clear data	
0	Reset settings	Safe Browsing (protection from dangerous sites) and other security settings	
.5	Reserverings	Site settings	



2 – Microsoft Edge



Open the ellipsis list in the top right area of the window and select **Settings**.

Choose the **Privacy, search, and services** section. Scroll down to view the options under **Clear browsing data** and click the **Choose what to clear** button.





Open the list to select **All time** and click the **Clear now** button.



3 – Mozilla Firefox

Open the app menu in the top right area of the window and select **Settings**.

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	New tab	Ctrl+T
	New window	Ctrl+N
	New private window	Ctrl+Maj+P
	Bookmarks	>
Fireiox	History	>
	Downloads	Ctrl+J
	Passwords	
G Search with Google or enter address	Add-ons and themes	Ctrl+Maj+A
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	Save page as	Ctrl+S
	Find in page	Ctrl+F
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Choose the **Privacy & Security** section and scroll down to view the options under **Cookies and Site Data**.



Click the Clear Data button.

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	O Your browser is being managed by your organisation.		
Image: Search Image: Search	Choose which trackers and scripts to block. Choose which trackers and scripts to block. Send web sites a "Do Not Track" signal that you don't want to be tracked Learn more Always		
 More from M ٤ Extensions & T 	Only when Firefox is set to block known trackers Mozilla Cookies and Site Data Your stored cookies, site data, and cache are currently using 1,6 GB of disk space. Learn more Delete cookies and site data when Firefox is closed Manage Exceptions	2	

Tick the boxes, if necessary, and click the **Clear** button.

	① <u>Your browser is being r</u>	nanaged by your organisation.	₽ Find in Settings	
छि General				
Home	Cookies and Si	Clear Data		×
Q Search	disk space. <u>Lear</u> Clear	ing all cookies and site data stored by F	irefox may sign you out of	
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Sync		Cookies and <u>S</u> ite Data (575 MB)		
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ඩ Extensions & Themes	Show alerts a <u>b</u> out	passwords for breached web sites Lear	<u>n more</u>	
⑦ Firefox Support	Use a Primary Passwor	rd Learn more	Change Primary Passwo	ord
	Formerly known as Mas	ster Password		



4 – Safari

Open the Safari menu and select Preferences...

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0	About Safari		
	Safari Extensions		
	Preferences	2 38,	
	Privacy Report		
	Settings for This Website		
	Clear History		
	Services	>	
	Hide Safari	жн	
	Hide Others	-Σ%Η	
	Show All		
	Quit Safari	ЖQ	

Click the Confidentiality tab and Manage Website data...

000	Privacy				
رکی آت سیخ General Tabs AutoFill Pas	Sswords Search Security Privacy Websites Extensions Advanced				
Website tracking:	✓ Prevent cross-site tracking				
Hide IP address: 🔽 Hide IP address from trackers					
	Your IP address can be used to determine personal information, like your location. To protect this information, Safari can hide your IP address from known trackers. Learn more				
Cookies and website data:	Block all cookies				
	Manage Website Data 2				
Web advertising:	✓ Allow privacy-preserving measurement of ad effectiveness				



Click Remove all and Done.

These websites have stored data that can be used to track your be may reduce tracking, but may also log you out of websites or chan	Q Search rowsing. Removing the data age website behaviour.
G google.com Cache, Cookles, HSTS Policy, and HTTP Alternative Services	
gstatic.com Cache and HTTP Alternative Services	
1 Remove All	2 Done

